

Northern Beaches Council GIPA Class 1 Contracts

Name of Contract:	ERP Real-Time Data Synchronisation Software Solution
Contract Number:	2025/079
Successful Tenderer:	SoftwareOne Australia Pty Ltd
Address of Tenderer:	Level 11, 80 Clarence Street Sydney NSW 2000
Sub Contractors:	CData Software Solutions
Contract Commencement Date:	19 May 2025
Duration of Contract: Include extension periods	Initial term – Five (5) years paid annually with the option to terminate ten (10) days prior to each annual renewal
Description of Goods, Services, Consultancy or Works:	Services – Contact Centre telephony solution and implementation.
Estimated amount payable to the contractor under the contract (ex gst):	\$223,736
Provisions for Variation to the Cost Amount:	Only with the approval of Council or its authorised delegate, in accordance with the variation clause in the contract; or where provisions under the contract allow for the amount payable to be adjusted.
Provisions for Renegotiation:	NA
Method of Tender:	Under Buy.NSW ICT Panel SCM0020
Tender Evaluation Criteria:	Evaluation criteria <ul style="list-style-type: none"> • Software Requirements • Schedule of Fees • Terms and Conditions
Provision for Operational and Maintenance Services:	NA